



Available on the Navigator Contract



# TELS Building Services

**RUN safer, more comfortable resident environments and simplify your building operations.**

## Projects

From consultation to installation, let us handle the details. All of them.

- Building Management Expertise – trust 400+ years of experience
- Superior Selection – one-stop bidding with manufacturer-direct pricing
- Project Excellence – we'll ensure specification, delivery and installation run on time and on budget

## Contract Services

Hand off management of seasonal or preventive maintenance to a partner you can trust!

- Contract Management – we'll handle the scheduling, service experience and provider relationships so you can focus on what matters most, your residents
- Visibility – integration with TELS Platform means you'll have ongoing access to activity and documentation related to your service contract

## Dispatch Service

Put an end to the daily chaos.

- Emergency Response – 24/7 support when you need service most
- Service Standards – we won't send you anyone we don't trust in our own homes
- 100% Satisfaction Guaranteed. Period.



HVAC



Plumbing



Drain  
Cleaning



Electrical



Grease  
Trap



Snow  
Removal



Landscaping



Kitchen &  
Refrigeration

**TELS.net | 888-433-3224**

# RIGHT EXPERTISE. RIGHT JOB. RIGHT PRICE. EVERY TIME.

## WHERE CAN WE HELP?



### HVAC

- Equipment start-up and winterization
- Preventive maintenance programs
- Rooftop unit and chiller repairs



### Electrical

- New circuit installation
- Coaxial cable installation
- Electric panel installation



### Landscaping

- Lawn maintenance
- Landscape and flower design
- Irrigation installation



### Plumbing

- Boiler repair, installation and replacement
- Pipe, faucet and leak repairs
- Valve repairs and replacement (mixing/shut-off)



### Drain Cleaning

- Unclogging sewers, drains and toilets
- Toilet repairs
- Resetting and replacement



### Grease Trap

- Ongoing cleaning and repairs
- Replacement and installation
- Interior and exterior



### Kitchen & Refrigeration

- Large-equipment repair (steam tables, tilt skillets, ovens)
- Cooler and freezer repair
- Replacement parts



### Snow Removal

- Plowing and shoveling
- Parking lots, sidewalks and entryways
- Salting

## THE TELS ADVANTAGE

	Common Industry Practices	TELS Building Services
<b>Travel Fees</b>	Excessive uncapped travel fees	We cap fees at 30 minutes. Period!
<b>Standard-Time Hours</b>	Limited hours for standard rates	We offer a full 9-hour window for standard rates
<b>Double Time</b>	Twice the labor rate on weekends and holidays	We don't charge double time
<b>Emergency &amp; Same-Day Charges</b>	Higher labor rates for quick emergency responses	We don't charge extra for emergency or same-day services
<b>Billing Increments</b>	Rounded up to the nearest 30- or 60-minute increment	We bill in accurate 15-minute increments
<b>Labor-Time Minimums</b>	Up to 4-hour minimum labor requirements	We have only 1-hour minimums

**LET'S GET THIS DONE.** Request via **TELS Mobile** or call **888-433-3224**.

Not all services are available in all areas. All services will be performed by the Direct Supply®TELS® network of third-party, qualified, licensed, insured service providers.